

RESERVATIONS

The transportation of pets via AMC's Patriot Express flights is authorized, in conjunction with your permanent change of station (PCS). Pet space is limited on all AMC Patriot Express flights. Therefore, pet spaces are booked on a first come, first served basis.

Pets are defined as cats and dogs only. You are limited to two pets per family. Pets must be accompanied by their owner and shipment is at owner's expense. Commercial carrier restrictions and regulations may differ; therefore, prior to travel, it is recommended that members verify this information with the Passenger Travel Office (PTO). All requests for pet transportation must be included on the member/civilian and dependent port-call request. At a minimum, the port-call request must include pet's breed, size and cage dimensions.

When traveling on AMC's Patriot Express, pets will only be confirmed to the port of entry (POE), Seattle. If all pet spaces on the Patriot Express flight are completely booked, the Passenger Travel Office (PTO) office will request pet transportation support via the Commercial Travel Office (CTO).

The CTO is only required to schedule pets from Okinawa to Mainland Japan. All other onward and alternate transportation whether AMC or commercial will be coordinated by the member/civilian or dependent. Commercial Airline(s) does not support in cabin pet transportation from Okinawa to Mainland Japan.

Transportation between Narita and Haneda Airport

When transporting pets from Narita Airport to Haneda Airport, it is recommended travelers with small pets utilize the airport limousine bus service. Prices range from ¥3,000 to ¥5,000 per pet.

Van Services: Transportation for members traveling with larger pets is provided through Yokota Air Base. To arrange for pet transportation, contact the 374th Force Support Squadron Vehicle Operations at DSN 315-225-7720 with flight/pet information. Reservations should be made in advance to ensure availability.

Fixed Fare Taxi: Fixed Fare Taxi is a one-way service from Narita to Haneda. The cost of transportation is approximately ¥21,000, and the member is responsible for highway tolls.

USEFUL LINKS AND CONTACTS

Kadena Air Force Base

<http://www.kadena.af.mil/>

AMC Kadena Air Force Base

<http://www.kadena.af.mil/Home/AMC>

DSN: 634-5806

Air Mobility Command-Travel

<http://www.amc.af.mil/amctravel>

AMC Pet Brochure

<http://www.amc.af.mil/shared/media/document/AFD-140807-032.pdf>

Kadena Karing Kennels

Limited lodging is available on Kadena for families with pets. If pet-friendly rooms are unavailable, families must make arrangements with Kadena's Karing Kennel at commercial: 011-81-98-959-4062. The cost is \$10 per pet/day.

Kadena Veterinary Clinic

<https://phc.amedd.army.mil/organization/Pages/VtfDetails.aspx?VtfID=86&loc=JP>

Bldg 731, Davis Avenue

Kadena Air Force Base

Okinawa Island, JP

Phone Number: 098-959-1300

Japan Animal Quarantine

Naha International Airport

<http://www.maff.go.jp/aqs/english/animal/dog/index.html>

Phone Number: 098-857-4468

United Airlines

<https://www.united.com/ual/en/jp/>

Phone number: 03-6732-5011

Delta Airlines

http://www.delta.com/content/www/en_US/travelin-g-with-us/special-travel-needs/pets.html

Phone number: 098-936-8686

PET TRAVEL INFORMATION

A guide for pet transportation via AMC or Commercial Airlines



MCIPAC-MCB Butler
Camp Foster Passenger
Travel Office
Bldg 495 Room 201
DSN: (315) 645-5334
MCBBUTLERPTOFOSTER@USMC.MIL



This brochure is designed to aid the Department of Defense (DoD) traveler, in preparing for the relocation of their pets. Please refer to the links listed in the pamphlet to access additional information.

Required Documents

In accordance with AMC and Okinawa, Japan custom*, all dogs and cats must have the following ORIGINAL DOCUMENTS:

- A) Rabies Certificate - Must be current and contain the animal's identifying microchip number. The duration of immunization (i.e. 1-year or 3-year vaccine must not expire while in transit.
- B) United States Health Certificate, DD Form 2209 - Must be issued within 10 days of departure. Members should contact their local Veterinary Treatment Facility for an appointment.
- C) Okinawa Inspection Certificate from the Okinawa Animal Quarantine Office - Must be obtained from the QIA office at Incheon Airport or Pyeongtaek Port only. The following documents are required:
 - The animal
 - Traveler's orders
 - Traveler's Identification Card
 - E-ticket for the flight
 - Rabies Certificate
 - U. S. Health Certificate
 - ¥10,000 per certificate
 - ¥ to cover any additional fees

These requirements only pertain to LEAVING Okinawa. Members should consult with their Veterinary Treatment Facility and Transportation Office on specific entry requirements for their final destination immediately upon their notification of relocation.

*As of 1 April 2016. As the law is subject to change, owners are responsible for verifying their compliance with the most current requirements.

Kennels/Shipping Containers

PET COMPARTMENT CONTAINERS

Only hard containers are permitted in the pet compartment. Containers cannot be custom made, wooden, or wire mesh. Two-piece kennels must be bolted together with metal screws or zip ties, not plastic snaps. The container must not have an opening on the top.

IN-CABIN CONTAINERS

In-cabin containers may be hard plastic or soft-sided made with leak-proof/water repellent padded nylon. Mesh ventilation is required on at least two sides. In-cabin containers must not exceed 20" L x 16" W x 8.5" H.

CONTAINER SIZING

Hard kennels are the authorized type of kennel to travel. Kennels may not be broken or have any kind of alteration to them.

Small: 21" L x 16" W x 15" H
Medium: 28" L x 20.5" W x 21.5" H
Large: 36" L x 25" W x 27" H
Extra Large: 40" L x 28" W x 30" H

Pets must be able to stand up, do a complete 360 degree turn and lie down with no interruption of the kennel.

ANIMALS THAT DO NOT HAVE A LARGE ENOUGH CONTAINER WILL BE DENIED FLIGHT

PETS IN THE SAME KENNEL

Two small pets (from 12 weeks to 6 months) of the same breed may be shipped in the same container, but still require two approved pet reservations through the transportation office. They must be of comparable size and weigh less than 20 pounds (9 kg) each. Two pets in one cage will only be charged as a single pet and container. A single kennel cannot contain both dogs and cats.



Early Check-in/Travel

Early check-in is every Friday from 0900-1900. Members will be able to check-in their baggage, receive tickets, and drop their kennels off. Pets will remain in the possession of the member between early check-in and the flight. Members will need to bring their orders, military ID, passports for dependents, and any baggage that needs to be checked in.

If members do not check-in prior to the flight they will need to bring a copy of their orders, military ID, passports for dependents, check-in and carry-on baggage.

If members are traveling with a pet, they must provide the pet with enough food and water for the duration of their travel.

Failure to have the required documents may result in the member not being able to fly.



ADDITIONAL INFORMATION

The member will cover all fees involving pet transportation. Fees are charged on a per kennel basis. When using AMC, all pet(s) and kennels with a combined weight of up to 70 pounds will be charged as one piece of excess baggage. Pet(s) and kennels with a combined weight of 71-140 pounds will be charged as two pieces of excess baggage, pet(s) and kennels weighing 141-150 pounds will be charged as three pieces of excess baggage. Pet(s) and kennels weighing in excess of 150 pounds will not be accepted for shipment under any circumstances. For commercial prices and consideration, please visit the specific carrier website for details.