

Information Paper Kishaba Terrace Housing

8 September 2014

Background: The current water pressure challenge is a function of water volume required (Demand) and the capability of the current aging infrastructure to deliver (Capacity).

Information: Kishaba Housing is currently at 73% occupancy, schools are back in session, the new Navy Hospital and Barracks have exceeded our current capabilities to deliver uninterrupted water service in the Kishaba Terrace housing.

Solutions: This action ranges from 2 weeks to 15 months and are focused at reducing demand

1. **Immediate Actions:** (Now)
 - a. No new move-in's into Kishaba Terrace
 - b. Identify all families moving out in the next 90 days
 - c. Water Conservation Campaign
 - i. Residents - awareness
 - ii. Tenant Commands - awareness
2. **Short Term** (2-8 Weeks) Move Families with volunteers first
 - a. **Tier 1: Validate DEROS info and determine near-term departures and target arrivals in last 2 months, awaiting delivery of household goods**
 - b. **Tier 2: Georgia Loop, Duplexes off 77 Division Street**
 - c. **Tier 3: Southern Side of Erie Street, 10th Army Road**
 - d. **Tier 4: Kishaba, outside targeted areas**
 - e. **Tier 5: Directed moves, if required**
3. **Mid Term** (6-9 Months) Attrition through PCS move outs and relocation
4. **Long Term** (Dec 2015) New Pipe construction to deliver uninterrupted water services

Communication:

1. Updates and information will be available on the III MEF/ MCIPAC Facebook page
2. Email updates via military accounts

Points of Contact:

1. Camp Commander, Col Thomas Pecina/ thomas.pecina@usmc.mil
2. Camp SgtMaj, SgtMaj Jerry Bates/ jerry.bates@usmc.mil
3. Kadena Housing MARLO, 645-0805
4. Camp Foster DMO, 645-0922
5. IPAC Deputy Director, 645-0880
6. School Liaison Officer, 645-3205
7. Kadena Public Works, 634-HOME

Frequently Asked Questions

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1. Do all Kishaba families need to state if they are a volunteer or not by Monday 15 September?
 - a. Yes, for planning purposes we need to identify all families willing to move and then per the “Short Term” solutions. Priority will be to families in Tier 1-5.
2. Do all Kishaba families need to report their PCS date if it is within the next 6-months?
 - a. Yes, for planning purposes we need to identify all families PCS’ing.
3. Who do I notify if I am volunteering to relocate or to report my PCS date?
 - a. Kadena Housing, MARLO will take your information and provide information and support.
4. Will there be an exception to current policy of “On base housing first”?
 - a. Yes, only for Kishaba Terrace Housing families affected by the water challenge or those Kishaba Terrace Housing families volunteering to relocate to reduce water demands.
5. Who determines where I will relocate?
 - a. The Kadena housing office will offer priority handling to all families volunteering for relocation. At that time on base and/or off base housing options will be discussed.
6. If I'm offered a house on-base, am I forced to take it or can I go off-base?
 - a. For this particular situation no. You will have the option to either relocate off-base or on-base (if housing is available).
7. Will I be allowed to live off base?
 - a. Yes, however, families with less than 1-year left on island would ideally be placed in an on base home and families with more that 1-year left on island would be allowed to live off base, this is due to the large upfront cost associated with living off base.
8. Can I submit a relocation application if I'm outside of the targeted tiered areas?
 - a. Yes, if you live in Kishaba Housing. As a reminder, the Tiered system will be used to prioritize until targeted numbers are reached.
9. Who determines if and when I will be voluntarily relocated?
 - a. Reference the “Short Term” solutions. Priority will be to families in Tier 1-5. Ultimately the Camp Commander will have the final determination.
10. Who determines if and when I will be directed to relocate?
 - a. Reference the “Short Term” solutions. Priority will be to families in Tier 1-5. If not enough families volunteer to relocate then the Camp Commander will have the final determination based on those areas most affected by the water outages.
11. Will the government pay for my relocation?
 - a. Yes, entitlements information is available from IPAC. Phone # 645-0880
12. Will my children have to move to a new school if I relocate?
 - a. The choice is up the individual family. Children may stay at their current school or children may enroll in a school closest to their relocated home.
13. How will my children get to school if I relocate?
 - a. If there is a school bus route near your new home they may utilize the route, if not then the family will be responsible for transportation of their child.
14. How will I be kept informed on the status of the Kishaba Terrace Housing situation?
 - a. Via the III MEF/MCIPAC Facebook page and military email accounts.
15. Is there an alternate way to reach Housing Maintenance if I can't get through on 634-HOME?

- a. For issues impacting multiples units, the phone lines can become saturated. Alternate numbers are: 632-7360 and 632-7361. Please note, housing maintenance is minimally manned on weekends and after primary duty hours.