

DOWNLOADING THE ATHOC APP

***MUST BE REGISTERED ONLINE FIRST**

- 1) Download Blackberry AtHoc app from the Apple App Store or Google Play
- 2) Once installed, click **YES** to allow notifications sent to your phone
- 3) Input the e-mail address you used to register your account.
****USE PERSONAL EMAIL****
- 4) Check your e-mail for a confirmation e-mail. (It may end up in your spam folder)
- 5) Once confirmed you will be asked to add an organization code.

KadenaH

Your mobile App is now associated with your AtHoc Account!



ATHOC FACTS



- The MFH AtHoc system is not associated with the 18th Wing Command Post.
- The AtHoc system is used to inform affected housing residents due to:
 - Utility Outages
 - Scheduled utility maintenance
 - Severe weather updates
 - TCCOR changes

CONTACT US



CE Customer Service
DSN 634-2424

Housing Customer
Service
634-HOME (4663)



HOUSING ATHOC NOTIFICATION SYSTEM

SETUP GUIDE

STEP 1: REGISTER



Visit

<https://alerts7.athoc.com/self-service/2324022>

Click "**Sign up here**" to register a new account.

STEP 2:

Create a username and password into the fields and click "**Register**"

STEP 3:

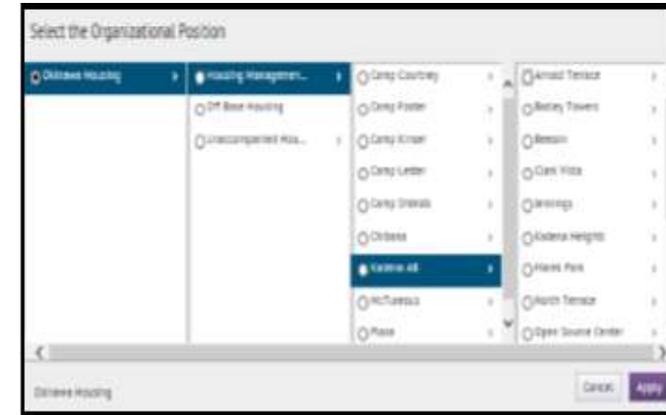
Enter the following **MANDATORY** information:

- USER NAME
- FIRST AND LAST NAME
- OKINAWA HOUSING AREA
- DEROS
- PERSONAL E-MAIL ADDRESS

DO NOT USE A .MIL ADDRESS

STEP 4:

From Step 3:



Select housing region, utilizing layers until your zone is selected.

Apply and save once complete.

MFH HOUSING

If you live on an installation, you have the ability to select your housing area.

OFF-BASE HOUSING

Please select the "off-base housing" radio button.

DORMS

If you live in the dorms (Kadena) please select "unaccompanied housing", then select specific dorm.



KEEPING RESIDENTS INFORMED